

Lean Six Sigma Champion

Lean Six Sigma Overview

Lean Six Sigma is a business management system that allows organizations of all types to drastically improve their bottom line by creating, measuring, and monitoring everyday business activities that in turn leads to reduced waste, fewer mistakes, and increased customer satisfaction. Lean Six Sigma helps you focus on proactive solutions that will keep problems from happening in the first place. While Lean Six Sigma is designed to improve processes and increase customer value, the reason it is so successful is that it provides immediate and measurable results to your company's bottom line. The power of Lean Six Sigma is that it is not just a high level philosophy, but also includes a structured set of tools to help you ask the tough questions, get to the root causes, and find permanent solutions to any problem or opportunity. You will benefit from Lean Six Sigma if you:

- Need to reduce costs and improve margins
- Want to move from constant firefighting to doing it right the first time
- Want to get your entire organization involved in reducing errors, improving processes, and focused on the customer
- Want a program that will develop new skills and competencies across the entire organization
- Need to improve processes that are keeping you from growing
- Want a common language and set of tools that will enable a culture of continuous improvement
- Need a consistent and repeatable problem solving methodology

Champion Course Overview

▶ The purpose of this course is to help leaders understand how Lean and Six Sigma methodologies work together to improve quality, reduce waste, reduce costs, and increase customer satisfaction. This course will provide a quick overview the history, method, and value of Implementing LSS in an organization. It will also help the leader understand their role in ensuring the success of Lean Six Sigma across the organization and the cultural implications.

Participants will be introduced to:

- ▶ The Lean Six Sigma methodology
- ▶ A model for implementing Lean Six Sigma
- Key principles for incorporating Lean Six Sigma into the culture

Learning Outcomes

Upon completion of this course you will:

- Understanding of LSS as a management philosophy
- Understanding of the value LSS brings to an organization
- Understanding of how LSS differs from other quality initiatives
- Understanding of the critical success factors to make LSS work in your organization
- Understanding pitfalls to avoid in implementing LSS
- Understanding a first year deployment plan
- Understanding of executive management's role and responsibilities in implementing LSS

Format

• The course is two hours and is done in an informal setting with leadership teams. The course is generally customized to consider the needs of the organization.

Materials

• Handouts of the material will be provided

Class Size

No Minimum or Maximum

Audience

- Leaders who want to understand the key success criteria for implementing LSS
- All industries and types of organizations

Prerequisites

None

Certification

 A certificate of completion for 2 professional development hours will be issued to all participants who attend the course